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CLAIM AMENDMENTS:

1-5 (Canceled)

6. (Currently amended) A method comprising:

receiving digitized voice data from a user;

processing the voice data to determine one or more phrases recognized as the digitized voice data provided by the user based on a currently active recognition grammar;

and

when more than one phrase is recognized as the digitized voice data provided by the user as a result of voice-recognition uncertainty, using user-specific context information to choose a recognized phrase from the one or more phrases recognized as the digitized voice data, wherein using the user-specific context information comprises:

selecting elements of uncertainty within the one or more recognized phrases;

selecting the user-specific context information from a database, the selection of the user specific context information based on the elements of uncertainty previously selected within the one or more recognized phrases;

eliminating phrases within the one or more recognized phrases based on the user-specific context information regarding the elements of uncertainty; and

selecting a final phrase as the recognized phrase once all other phrases within the one or more recognized phrases are eliminated.

7. (Previously presented) The method of claim 6, further comprising:

storing user context information contained in the database, the user context

information including one of e-mail information, voice mail information, calendar information and location information.

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8. (Canceled)

9. (Previously presented) The method of claim 6, wherein the using the user-specific context information further comprises:

- processing the voice data using an N-best speech recognition engine;
- receiving the list of one or more phrases as N-phrases recognized as the voice data provided by the user including a confidence value associated with each of the N-phrases
- selecting a phrase from the one or more recognized phrases having a lowest confidence value;
- selecting elements of uncertainty between the phrase and the one or more recognized phrases;
- selecting the user-specific context information from a database based on the elements of uncertainty;
- eliminating the phrase when the user-specific context information regarding the elements of uncertainty validates the lowest confidence value of the phrase; and
- repeating the selecting, selecting, selecting and eliminating steps until a final phrase is determined as the recognized phrase.

10-14 (Canceled)

15. (Currently amended) A computer readable storage medium including program instruction that directs a computer to function in a specified manner when executed by a processor, the program instructions comprising:

- receiving digitized voice data from a user;
- processing the voice data to determine one or more phrases recognized as the digitized voice data provided by the user based on a currently active recognition grammar;
and
- when more than one phrase is recognized as the digitized voice data provided by the user as a result of voice-recognition uncertainty, using user-specific context information to choose a recognized phrase from the one or more phrases

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recognized as the digitized voice data, wherein using the user-specific context information comprises:

- selecting elements of uncertainty within the one or more recognized phrases;
- selecting the user-specific context information from a database, the selection of the user specific context information based on the elements of uncertainty previously selected within the one or more recognized phrases;
- eliminating phrases within the one or more recognized phrases based on the user-specific context information regarding the elements of uncertainty; and
- selecting a final phrase as the recognized phrase once all other phrases within the one or more recognized phrases are eliminated.

16. (Previously presented) The computer readable storage medium of claim 15, further comprising an instruction for:

- storing user context information contained in the database, the user context information including one of e-mail information, voice mail information, calendar information and location information.

17. (Canceled)

18. (Previously presented) The computer readable storage medium of claim 15, wherein the instruction for using the user-specific context information further comprises:

- processing the voice data using an N-best speech recognition engine;
- receiving the list of one or more phrases as N-phrases recognized as the voice data provided by the user including a confidence value associated with each of the N-phrases;
- selecting a phrase within the one or more recognized phrases having a lowest confidence value;

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selecting elements of uncertainty between the phrase and the one or more recognized phrases;
selecting the user context information regarding the user from a database based on the elements of uncertainty;
eliminating the phrase when the user-specific context information regarding the elements of uncertainty validates the lowest confidence value of the phrase; and
repeating the selecting, selecting and eliminating steps until a final phrase is determined as the recognized phrase.

19-25 (Canceled)

26. (Currently amended) A voice recognition system comprising:

a voice interface to receive digitized data from a user;

a voice recognition engine to processes the digitized voice data, the voice recognition engine including an N-best speech recognition engine that generates N-phrases recognized as the digitized voice data based on a currently active recognition grammar, the N-best speech recognition engine additionally generating a confidence value associated with each of the N-phrases to determine one or more phrases recognized as the digitized voice data provided by the user;

a database containing user context information; and

a user context natural language processor having a capability select user-specific context information from a the database and use the user-specific context information to choose a recognized phrase from the one or more phrases recognized as the voice data when the voice recognition engine recognizes more than one phrase as the voice data provided by the user, the user context natural language processor further capable of choosing the recognized phrase from the one or more phrases by

selecting a phrase within the one or more recognized phrases having a the lowest confidence value,

selecting conflicting elements between the phrase and the one or more recognized phrases,

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selecting the user context information regarding the user from a database,
the selection of the user context information based on the conflicting
elements previously selected between the phrase and the one or more
recognized phrases,

eliminating the phrase when the user context information regarding the
conflict elements validates the lowest confidence value of the phrase;
and

repeating the select, select and eliminate operations until a final phrase is
determined as the recognized phrase; and

~~an N best speech recognition engine and generates N phrases recognized as the voice~~
~~data including a confidence value associated with each of the N phrases as the list~~
~~of one or more phrases recognized as the voice data provided by the user.~~